**PLEASE READ**

Your pet is very important to me. I would like to assure you that every effort will be made to make your pet’s grooming experience as safe and pleasant as possible. Safety comes first for everyone, people as well as the animals, during the grooming process.

**Health or Medical Problems**

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care will be covered by the pet’s owner upon signing this agreement.

**Veterinarian Authorization-Medical Emergencies**

This release gives I, Alicia, full authorization to seek medical treatment from nearest veterinarian in the case of any medical emergencies while in my care. All veterinarian costs and expenses will be the responsibility of the pet’s owner.

**Vaccinations**

Pets must be up to date on Rabies and we strongly recommend they are current on distemper and Bordetella. Proof of rabies must be given prior to a grooming appointment. Please bring copies of vaccination records for your file.

**Fleas/Ticks**

If your pet has any fleas they will be given a flea treatment at your expense of $7. If you do not want them to receive one, you can re schedule you appointment after the problem is taken care of by you.

**Dangerous or Aggressive Animals**

I, Alicia, have the right to refuse any services at any time. In the event that your animal is too stressed or becomes dangerous to groom, I have the right to refuse grooming services, stop grooming services, or cancel grooming services at any time before, during, or after grooming and client will be charged a grooming fee (for what was done up until that point).

**Matted Coats**

Pets with severely matted coats require extra attention. Mats in a pet’s coat grow tight, and can ultimately damage and tear the pet's skin, which provides a breeding ground for parasite infestations. Mats can be very difficult to remove, and may require the pet to be shaved. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed prior to the grooming process. After- effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense by scheduling regular grooming appointments, every 4-6 weeks. If your pet needs to be shaved to remove matting, by signing below, you acknowledge that you agree to this procedure, and any risk. There will be an additional charge for this process: it is time consuming, and causes extra wear and tear on grooming equipment. The additional charge can be estimated by myself prior to appointment.

**Payment**

Payment is due at time of pick-up. I accept cash, check, Venmo, paypal, and ApplePay

**Satisfaction**

Your satisfaction is important to us. If you are unhappy for any reason, and would like something adjusted, we will be happy to make any adjustments when you pick-up your pet from his/her appointment. Once, however, you take your pet home from the appointment, any return visits will be treated as a new appointment and client will be charged a grooming fee.

**Photographs**

This release authorizes I, Alicia, to take photos of your pet for client file and for company website and Instagram page.

I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Alicia to accept telephone reservations or emails for service without additional signed contracts or written authorization. I understand that pricing is subject to change. I have read, signed, and agreed to the above.

Pet’s Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Owner’s Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Owner/ Authorized Agent Date